

BARNUMS SCHOOLWEAR

14-16 William Street, Herne Bay, CT6 5EJ

T: 01227 365220

E: barnumsschoolwear@gmail.com W: www.barnumsschoolwear.co.uk

IMPORTANT INFORMATION FOR THE PURCHASE OF SCHOOL UNIFORM

We, at Barnums Schoolwear, take the welfare of our customers and staff very seriously. We have improved the way our customers, old and new, can safely buy their uniform without too much waiting or unnecessary queueing outside.

We will be keeping our very popular “put-by” service. This enables our customers to put everything they need in a bag, whether it be a couple of items or a whole kit out, and with a deposit of just one item the customer can pay off the bag, item by item, as and when they wish. When the bag has been paid for a member of our staff will phone to arrange a pick up date and time of day for the collection of the uniform. Payments can be made over the phone to prevent multiple trips to the shop.

We also have a very good website from which the customer can pay whilst ordering. The website also has an option for collection from our shop which will be arranged via a phone call or for a small fee the items can be delivered to the customers door within a week of purchase, again a phone call will confirm delivery to the customer.

For customers that need to come to the shop to have their children measured for uniform we will be starting an appointment system so their waiting times are considerably lessened and they should be able to be seen by one of the staff at a time that suits them. A phone call to the shop will secure a time for their visit. Unfortunately we will only be able to allow 1 adult in with the child or children that need uniform, only 2 families are allowed to be in the shop at any one time.

We will also be emailing ALL the schools with an order form which will be sent via the school to all their parents. This can be filled in and emailed back to us or posted through the shop door with their requirements. We will phone the customer to take payment and arrange a pick up time to suit them from the shop. If they pay a small fee we can also deliver to their home on a pre-arranged day.

WE ARE HERE TO HELP

Stay Safe from all the Barnums Staff