



This year Whitstable Rotary Club (see <http://whitstablerotary.org/>) has arranged a new initiative for children to visit Santa on Zoom. The cost is £5.00, which goes to charity.

We will plan these visits for Saturdays 12<sup>th</sup> and 19<sup>th</sup> December but if there is demand we will arrange other days as well. Although very busy, Santa is willing to help! We will give these extra dates on our website.

Your child's visit will comprise of a 5 minutes chat with Santa at his grotto/toyshop. Afterwards you will receive a certificate for each child confirming the visit. The visit is not recorded.

**If you are interested here is how to book your virtual Santa visit**

1. Copy and complete the form below. One form for each family taking any one session. Please note our terms and conditions.
2. Send the form in an email to [santa@olivegrovefarm.eu](mailto:santa@olivegrovefarm.eu)
3. Make the £5 payment by PayPal using this link. (You will need to type £5 in the donation box) <http://www.paypal.com/gb/fundraiser/charity/3254358>
4. All the money goes to our Charity account for local, national or international good causes. This is not a commercial undertaking.
5. After you have made the payment you will receive an email from Pay Pal. Can you forward this to [santa@olivegrovefarm.eu](mailto:santa@olivegrovefarm.eu). On receipt of this and your booking form we will confirm your booking as soon as we can and you will receive a timed Zoom link for the visit with joining instructions.
6. At the time of the visit you will need to log in via the link and wait in Santa's waiting room until the previous visit has completed. Please log in slightly before time to be let in.
7. If you have any questions see our FAQ section below or email [santa@olivegrovefarm.eu](mailto:santa@olivegrovefarm.eu).

## The Booking Form

Please complete this form, copy and send it in an email to [santa@olivegrovefarm.eu](mailto:santa@olivegrovefarm.eu). Please do not send this as an attachment to an email as it is easier for us to record the information.

School(s) attended	
First Child's name and age	
Second Child's name and age	
Third Child's name and age	
Surname	
Parent/Carer	
Phone number where you can be contacted on the day	
Email to send Zoom link for you and child to log on	
OK to keep data to Dec 2021?	Yes ( see terms and conditions) / No
Preference: Sat 12th or 19 <sup>th</sup> 9 to 12 or 1 to 4 ( Santa has to have his lunch!)	

### Terms and Conditions of your Booking

By making the booking for an on- line visit to Santa's Grotto you agree with The Rotary Club of Whitstable (the Club) to accept the following conditions:

1. The child or children taking part must be accompanied at all times by a parent, carer or other adult all over the age of 18. The Club reserves the right to immediately terminate the visit and transmission if this does not happen and without liability to you.
  2. The Club will use its reasonable endeavours to ensure that the transmission proceeds but cannot be held responsible for any buffering, or freezing or loss of the picture which is beyond our reasonable control and which results in the visit being interrupted or curtailed.
  3. If you are late for the timed booking the Club cannot guarantee to provide the visit as the visit will be scheduled with other bookings. Nor can the Club guarantee to reschedule. If the Club is not able to reschedule, the booking fee/donation is forfeited.
  4. In all cases, whatever claim for any loss, including distress or disappointment that you or your children may suffer because of the Club's inability to perform, the Club's liability to you is limited to the refund of the cost of the booking. This does not include claims for personal injury.
- NB. The information you provide will stay with Whitstable Rotary Club only and will, not under any circumstances, be given to any other organisations or individuals. This data will be destroyed after the event or kept in an encrypted Excel spreadsheet until December 2021 if you give us permission to do so in the above form. We will only use it if we want to contact families next year (to provide a similar service).

## Frequently asked questions

### **Q. What equipment do I need?**

A. A computer (PC, Ipad or MAC computer) and screen with either embedded camera in the screen or separate webcam and screen.

### **Q. But I don't have Zoom?**

A The link automatically downloads the Zoom app just for the visit. But you can download Zoom and open an account separately for future use. And it's free! Go to Zoom on Google; [www.zoom.us](http://www.zoom.us).

### **Q. Why are you charging £5?**

A. Whitstable Rotary club is paying for all the admin costs. Your payment is a donation to our charity account for local, national and international good causes. Please see our website for what we do. <http://whitstablerotary.org>

### **Q Can more than three children attend?**

A . Yes but practically we think that a maximum of three children will enable each child to have a reasonable amount of time to speak to Father Christmas. You can book additional visits and for the visits to follow each other.

### **.Q. Why do you require an adult to be present at all times?**

A. This is necessary for our on line Safeguarding protocol. It **must** be followed please.

### **Q. What if I am late for the timed slot?**

A. We cannot guarantee your visit at that time if you are delayed. We will try to reschedule but cannot guarantee a later slot. You will lose the booking donation.

### **Q. Can I share the link so grandparents or other family members can take part?**

A. Yes but we will ask you to tell us how many links will be joining just before we start the visit. We need to monitor numbers.

### **Q. I don't have a PayPal account**

A. You can create one from the PayPal website which you access via the link. The website tells you how. Pay Pal is a secure means of payment and it is free to open an account.

### **Q. Can I forward this information sheet to other interested families?**

A. Please do so. If Santa can find the time then we can arrange a Zoom visit on another day! However, visit numbers are limited and will be allocated on a first come, first served basis.

### **Q. What is Rotary?**

A. Rotary is a national and international organisation of people meeting together in local clubs to organise fund raising and other charitable events for good causes. And we have fun too!